

GOVERNMENT OF INDIA
OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION
OPPOSITE SAFDARJUNG AIRPORT, NEW DELHI-110003

No. 04/03/2014-IR
Dated: 25th November, 2014

CIRCULAR

On November 27, 2014, Govt. of India is going to introduce Tourist Visa on Arrival (TVOA) enabled by Electronic Travel Authorization(ETA) facility for 43 countries at 9 designated airports (Delhi, Mumbai, Chennai, Kolkata, Hyderabad, Bangalore, Trivandrum, Cochin And Goa), to facilitate bonafide inbound foreign tourists. The eligible 43 countries i.e. Australia, Brazil, Cambodia, Djibouti, Finland, Germany, Indonesia, Israel, Japan, Jordan, Kenya, Laos, Luxembourg, Mauritius, Mexico, Myanmar, New Zealand, Norway, Oman, Palestine, Philippines, Republic of Korea, Russia, Singapore, Thailand, UAE, Ukraine, Vietnam, USA, Cook Island, Kingdom of Tonga, Tuvalu, Republic of Nauru, Republic of Kiribati, Vanuatu, Solomon Island, Samoa, Niue, Republic of Palau, Federated States of Micronesia, Republic of Marshall Islands, Fiji, and Papua New Guinea would be given TVOA enabled by ETA at 9 airports.

2 Under the scheme, foreigners would apply for TVOA online within a window of four to thirty days from their proposed date of travel to India. The ETA would be sent to the foreigner through e-mail provided by him in the online visa application within 72 hours. On the basis of ETA, Immigration authorities would grant TVOA for single entry, valid for 30 days at designated airports.

3 For the smooth implementation of this scheme the cooperation from the operating airlines is paramount, because foreigners from the eligible countries would now be coming on the authority of ETA (Electronic Travel Authorization), sent to the applicant on his e-mail id. The format of the ETA along with instructions pertaining to the scheme is **enclosed**.

4 It is requested that the attached information be disseminated by the airlines to all their points of operation in India and also to their Head Office for being fed into their departure control system globally.


(Sunil Kumar)

Director of Regulation and Information
For Director General of Civil Aviation

Encl: As above.

To

1. All foreign airlines operating to/from India
2. Air India Ltd , Jet Airways, Indigo and Spicejet.

INSTRUCTIONS FOR AIRLINES REGARDING ETA ENABLED TVoA

The Electronic Travel Authorization (ETA) enabled Tourist Visa on Arrival facility for foreigners would be rolled out very soon. The 43 countries eligible for facility of TVoA enabled by ETA are – Australia, Brazil, Cambodia, Djibouti, Finland, Germany, Indonesia, Israel, Japan, Jordan, Kenya, Laos, Luxembourg, Mauritius, Mexico, Myanmar, New Zealand, Norway, Oman, Palestine, Philippines, Republic of Korea, Russia, Singapore, Thailand, UAE, Ukraine, Vietnam, USA, Cook Island, Kingdom of Tonga, Tuvalu, Republic of Nauru, Republic of Kiribati, Vanuatu, Solomon Island, Samoa, Niue, Republic of Palau, Federated States of Micronesia, Republic of Marshall Islands, Fiji, and Papua New Guinea. The details regarding the ETA enabled TVoA facility is enumerated below in succeeding paragraphs:-

A. PROCESS FLOW:-

- i. Foreigner of the eligible countries applies online on our website http://indianvisaonline.gov.in/Visa_VOA.
- ii. He/She can apply online minimum 4 days in advance of the date of arrival with a window of 30 days. Example : If you are applying on 25th Sept then applicant can select arrival date from 29th Sept to 28th Oct.
- iii. He/She uploads the photograph & Scanned First Page of Passport.
- iv. He/She Pays the TVoA Fee Online.
- v. ETA containing his personal details, and arrival on or before day is sent on his/her given email address within 4 days of payment of TVoA fees.
- vi. Once ETA has been generated, he/she is now authorized to fly and must arrive within the "arrival on or before date" printed on the ETA.
- vii. Electronic Travel Authorization (ETA) is valid for entry through any of the 09 designated Airports i.e. Bangalore, .

Chennai, Cochin, Delhi, Goa, Hyderabad, Kolkata, Mumbai & Trivandrum only. However, the foreigner can exit through any of the 83 authorized Immigration Check Posts in India.

B. ELIGIBILITY CRITERIA:-

- i. International Travellers whose sole objective of visiting India is recreation, sightseeing, casual visit to meet friends or relatives, short duration medical treatment or casual business visit.
- ii. Nationals of only designated countries as per the list are only eligible for ETA enabled TVoA.
- iii. International Travellers having Pakistani Passport or Pakistani origin are not eligible. They may please apply for regular visa at Indian Mission.
- iv. Passport should have at least six months validity.
- v. Not Applicable to Diplomatic & Official Passport Holders.
- vi. Should not have a residence or occupation in India.
- vii. Should have return ticket or onward journey ticket with sufficient money to spend during his/her stay.
- viii. Cannot be availed more than twice in a Calendar year.

C. INSTRUCTIONS FOR APPLICANTS:-

- i. Applicant should carry a copy of ETA and Passport (with 6 month validity) along with him/her at the time of travel.
- ii. Biometric details of the applicant will be mandatorily captured at Immigration on arrival in India.
- iii. The validity of visa will be 30 days from the date of arrival in India.
- iv. This facility is in addition to the existing Visa services.

D. INSTRUCTIONS FOR THE AIRLINES:-

- i. The airlines/carrier must validate the genuineness of the ETA through our website in doubtful cases. The link is: - <http://indianvisaonline.gov.in/Visa/VOA/VisaEnquirvAdvSearch.jsp>
- ii. The airlines need to enter the Passport Number and Application ID

for checking the ETA. Also Advanced search feature is available in which Passport Number, DOB and Nationality is to be entered. The ETA would be shown.

- iii. The airlines must give boarding passes only for **"GRANTED" status cases.**
- iv. The airlines can also take printout of the ETA, if required.
- v. For any assistance, the airlines can also contact our 24 X 7 TVoA support Centre on +91-11-24300666 or drop a line on indiatvoa@gov.in

E. EXCEPTIONS:-

For Inclusive Tour Package (ITP) Charter Flights:- TVoA enabled with ETA would be applicable but as per DGCA guidelines, such TVoA holders can only fly in and out of India using the services of same charter operator. Tourists availing ITP charter flights would not be permitted to fly on inward or outward journeys using the scheduled airlines. In emergent cases, DGCA may grant permission, in accordance with DGCA guidelines.

F. SAMPLE ETA



INDIAN TOURIST VISA ON ARRIVAL - ETA

Dear **APPLICANT NAME**

Your application for Tourist Visa on Arrival has been processed with following result.

Application ID

Passport No.....

Application Status: GRANTED

Visa Granted on[date]. Arrive on or before [date].

Visa is valid for 30 days from the date of arrival in India.

Note:

- I. Please carry a copy of this ETA at the time of Travel.
- II. TVoA once issued on arrival is non-extendable, non-convertible & not valid for visiting Protected/Restricted and Cantonment Areas.
- III. TVoA fee once submitted is non-refundable.
- IV. Biometric details of the applicant will be mandatorily captured at Immigration on arrival in India.